Appendix B

Stakeholder Interview Questions

Program Administrator/Staff Questions:
1. Tell me about your role and your role in implementing this program.
2. How did you become involved with Village for Vets?
3. What are the goals of the program or the mission statement of the program?
4. What does success/fulfilling these goals look like to you?
5. What does success/fulfilling these goals look like to others in your organization?
6. How is the program funded and how did you go about finding said funders?
7. Do you have a plan for maintaining this funding into the future or will you need to find more funding in the future?
8. How many people are in the program at one time? Occupancy rates?
9. In your experience, how do folks hear about the tiny homes program? How do you all promote the program?
10. Does the organization partner with other organizations to recruit folks to live in tiny homes or for any other reasons?
11. How do individuals ultimately get into the program?
    a. Is there a selection process or required criteria that an individual must meet in order to be accepted?
12. What percentage of applicants gets into the program?
13. What's the average length of stay in a tiny home?
14. Did you face any barriers as you aimed to get this program off the ground and as you continue to keep it going?
15. What does the exit process look like for someone who has lived in a tiny home?
    a. Do you all keep track of where people are exiting to after they leave a tiny home?
    b. Does your organization provide any follow-up support or resources to individuals following their stay in a tiny home?
16. How many tiny homes are available in the community?
17. Are all of the homes located in one area or are they spread out throughout the city?
18. How did you all decide on where the tiny homes should be located?
19. Is the organization planning on constructing any more tiny homes in the future? What is the construction process? Who is the construction team and how much does it cost to construct a tiny home?
20. How long does the turnover process take between one individual moving out of a tiny home and when another moves into the tiny home? What all goes into that process?

21. Are there restrictions on how long an individual can stay in a tiny home?
22. Are there any rules/restrictions while individuals are living in the tiny homes?
23. Are any other services provided to individuals living in the tiny homes? If so, what are those services?
24. What all is included in a tiny home?
25. What was the process of developing this program and getting it off the ground?
26. What are the major challenges you face in your role?
27. What are the major challenges the program faces?
28. Have you faced any challenges with implementation?
29. Did you face any barriers as you aimed to get this program off the ground and as you continue to keep it going?
30. How do you believe the program could be improved?
31. Are there any city ordinances that impact the tiny homes program?
32. Has it achieved the objectives that were set originally?
33. What has been the program coordinator's perception of the community's response to this program?
    a. Did you all work with the community when planning the program?
34. Now that you've implemented the program, what has your experience been like?
35. Are you achieving what you expected from the program?
    a. How do you measure those results?
36. Is the organization collecting any data on the program?
    a. How do you go about collecting that data?
    b. What elements are included in that data collection?
37. Does the program have goals for 5 years in the future? 10 years in the future?
    a. How do you see this program evolving or expanding over time?
    b. What will it take for that expansion/evolution to occur? (scalability of the program in the future)
38. What is the annual budget?
39. What are the program's biggest costs?
40. What do you see as best practices in operating the program?
41. What were some considerations in the predevelopment phase?
42. What are things you'd want to improve about the program?
43. What are some things that make this program unique from other THV?
44. Who are the major funders of THV?

Community Questions (neighborhood council):
1. What is your role in relation to Village for Vets?
2. Have you heard of Village for Vets before, if so how did you hear about it?
3. What has your interaction with the tiny homes project been, if any?

4. Were you, or any other community members that you know of, asked to provide input on the tiny homes project before the implementation of the program or during the implementation of the program?
5. As a member of the community, have you heard from community members about the tiny homes project, positive or negative? What has this response consisted of?

Funder Questions (individual funders and organization funders):
1. What organization are you from and what is your role at that organization?
2. How did you/your organization hear about the tiny homes project and their need for funding?
3. From your perspective, what are the program's greatest successes and what are its biggest shortcomings?
4. How much do you give to V4V?
5. Is your funding tied to any requirements or is it flexible?
6. How do you measure the success of the program?
7. What makes this program different from others that you could have alternatively provided funding to?
8. Were you involved in the development of V4V?